



Society of Gastroenterology Nurses and Associates, Inc.

SGNA Return Policy

Claims for damaged merchandise must be received by SGNA within 30 days of receipt of order. Such claims must include the original packing slip, invoice, a letter explaining the extent of damage, as well as the original merchandise items.

SGNA will not accept returns of any kind unless the original package was received in a damaged, unusable condition.

SGNA reserves the right to refuse the return of any item.

Refunds for damaged items will not include the shipping and handling charges. Refunds will not be processed for refunds of \$5.00 or less. Any questions can be directed to SGNA publications, 800/245-(SGNA) 7462.