Society of Gastroenterology

Nurses and Associates, Inc.

Board Policy &

Administrative Procedure

Manual

Policy No: G-1

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Review Date: 10/04, 10/06, 10/08,

10/10, 11/12, 5/15

Subject: Course Registration

Review Responsibility: Budget, Finance & Audit Committee

## **Policy Statement:**

All persons registering for SGNA education courses will follow a pre-registration or onsite registration protocol. SGNA members and "early" registrants will pay reduced course fees.

## Focus:

Primary: SGNA Headquarters, Program Committee

Secondary: SGNA Members, attendees

## Purpose:

To define the guidelines for registration for SGNA education courses.

## Procedure:

- 1. Registration forms will be included with each course brochure, and must be completed and returned by the published deadline. On-line registration will be available when the published program is distributed.
- 2. Onsite registration is available each day of the course unless otherwise designated.
- 3. Course registration cancellation will be accepted as follows:
  - 3.1 Written cancellations received more than fourteen days before the course will be subject to a \$100 processing fee.
  - 3.2 No refunds will be given for written cancellations that are received less than fourteen days prior to the course.
  - 3.3 No telephone cancellations will be honored.
  - 3.4 Special circumstances will be handled on an individual basis.
  - 3.5 SGNA will not remit registration or optional session ticket refunds due to weather, car problems, plane or any other travel delays.